



ONCOLOGY CARE MODEL

This letter is only meant as a notification.
No action is required on your part.

Dear Sir or Madam,

Thank you for your inquiry regarding the claim for a Monthly Enhanced Oncology Services (MEOS) payment (G9678) with a billed amount of \$160¹ on your Medicare Summary Notice. _____ is participating in a Medicare initiative called the Oncology Care Model (OCM). You should have received a notification letter from _____ about its participation in this initiative. If you did not receive this letter, please contact _____.

As part of _____'s participation in the initiative, Medicare pays the practice a MEOS payment for providing certain patient-focused cancer care support services—called Enhanced Services—to Medicare patients who are receiving chemotherapy or hormonal therapy. These patient-focused services are aimed at meeting your individual needs and include: 24 hours a day, 7 days a week access to a health care provider who has real-time access to your medical records; the ability to work with your health care provider to create a care plan that meets your needs; and access to other patient-focused services.

The patient-focused services may be provided by multiple health care providers at your oncology practice and on days throughout the course of a month other than the date on which you receive chemotherapy, hormonal therapy, or other services during an office visit. For this reason, the Centers for Medicare & Medicaid Services (CMS) allows your oncology practice to submit claims for the MEOS payments that reflect a date of service other than the date you received chemotherapy or other treatment, including a date when you did not have an office visit at all. Additionally, since the payment is intended to support your entire oncology practice, the health care provider listed on the claim may be any participating health care provider at your oncology practice – not necessarily the health care provider you see.

Claims for MEOS payments (G9678) may appear on your Medicare Summary Notice (Medicare billing statement). However, no Medicare beneficiary cost-sharing is associated with G9678 claims. That means you will not be responsible for paying for any portion of these patient-focused services; Medicare will cover the full amount. It is important to note that you still have all the same Medicare rights and protections, including the right to choose which health care provider you see. Medicare will continue to cover all of your medically necessary services.

¹ G9678 claim payments may be slightly less than \$160 due to standard Medicare claims adjustments



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If you have questions or would like more information about the Oncology Care Model, call _____ at _____, or call 1-800-MEDICARE. TTY users can call 1-877-486-2048. You can also find information about OCM at <http://innovation.cms.gov/initiatives/Oncology-Care/>.

Sincerely,

Medicare Oncology Care Model Team
Center for Medicare and Medicaid Innovation
Centers for Medicare and Medicaid Services

<http://innovation.cms.gov/initiatives/Oncology-Care/>